The Epilepsy Foundation of American, (EFA), provides information and referral services to people with epilepsy and their families. To assist in this endeavor the EFA maintains an electronic resource database of programs and services throughout the United States and, where appropriate, resources outside the United States when those resources meet the needs of persons with epilepsy and the EFA’s growing international web presence.

The EFA seeks to include in its database Epilepsy Foundation affiliates and chapters, health and human service programs, and organizations that provide services to individuals with epilepsy, regardless of the physical location of the service provider. The EFA reserves the right to determine what organizations and programs are included or excluded from the EFA database. Although the inclusion/exclusion decision will be made primarily on the basis of the criteria listed below, the final determination of whether or not to include an organization or program shall be at the sole discretion of the EFA.

Inclusiveness

It is the intention of EFA to make the EFA resources database address the needs of all groups in its service area. The resources will be maintained and updated annually to reflect the most current and up to date information. In general, the following will be included:

- Epilepsy Foundation Affiliates and Chapters.
- Nonprofit and critical for-profit organizations and governmental agencies and officials providing health, social service, educational, library, employment, legal, financial, recreational, and other human services to people with epilepsy.
- Nonprofit organizations, such as religious groups, social clubs, and community associations, that offer services to people with epilepsy, not just to their own members.
- Nonprofit self-help support groups, (a “self-help group” is a voluntary gathering of people who share a similar problem, condition or history).
- Nonprofit and critical for-profit multi-country organizations not located in the United States that provide help to people with epilepsy living in the United States.
- Nonprofit and critical for-profit organizations not located in the United States that provide help to people with epilepsy.
- Nonprofit organizations that advocate for people with epilepsy, human service programs and policies for people with epilepsy that support a healthful environment.
- Coalitions of private practices of medicine, social work, nursing counseling, psychiatry, psychology, physical or occupational therapy, etc. that have a specialty in working with people with epilepsy.

Types of Organizations Not Usually Included:

Although the EFA desires to make the database inclusive, certain types of organizations are not ordinarily included:

- Nonprofit or for-profit organizations that provide health and human services but explicitly deny service on the basis of color, race, religion, gender, sexual orientation, ancestry, or nationality or require membership fees that serve primarily to discourage certain groups of persons from seeking their services.

Updated: 12/29/2016
• Nonprofit and for-profit organizations and governmental agencies that offer services that are unlawful under Federal, State, and local laws, or the laws within their specific country.
• Nonprofit and for-profit organizations and governmental agencies that have been publicly charged with or convicted of actions not in the best interest of those persons they serve.
• Nonprofit and for-profit organizations that offer services that do not work with or have a specialty in working with people with epilepsy.
• Private practices of medicine, social work, nursing counseling, psychiatry, psychology, physical or occupational therapy, etc. that do not have a specialty in working with people with epilepsy.
• Any organization that repeatedly fails to respond to EFA requests for current program information or misrepresents, by omission or commission, pertinent information about their services or any other pertinent matter.
• Any organization that repeatedly refuses to accept referrals from the EFA without cause.

Agencies and programs that are included in the EFA’s database agree to:
• Accept referrals from the EFA; and
• Update their agency and program information at least annually.

Completion and submission of an Inclusion Application is considered acceptance of these terms.

The inclusion/exclusion criteria will be reviewed at a minimum of twice every year to ensure that the criteria continue to meet the changing needs of the epilepsy community. Where special circumstances exist, not currently covered in the preceding guidelines, the organization in question will be reviewed by the Resource Specialist or the Director of Information and Referral. The fact that an agency is or is not listed in the database is not an endorsement or lack of endorsement of their purpose, method, or quality of service.

Please direct any questions, comments or concerns to: Cathleen Cooney, Resource Specialist, via email: ccooney@efa.org or phone: 301-918-3738.

Disclaimer:

The Information Specialist will strive to give the most accurate and appropriate information and/or referral possible. However, EFA is not responsible for the quality of service delivered by any agency to which an inquirer is referred that is not directly affiliated with EFA. Information Specialists are to refer to available agencies, not to recommend one over another.

The resource directory information is up-to-date to the best of our knowledge. However, you should always call the provider to confirm information and make an appointment. Be sure to confirm payment information with the provider, if payment is required. The EFA does not rate, recommend, or endorse any non-Epilepsy Foundation agency. This information is provided as a public service to those in need.

The Epilepsy Foundation reserves the right to edit and condense information provided by organizations to meet style, format and space requirements.

Updated: 12/29/2016